

Customer Portal

City of Cottonwood Shores Customers now have online access to their water usage information via the “Get My Meter Info” web portal.

As part of our ongoing efforts to improve services to our Customers, City of Cottonwood Shores now offers a portal to help you monitor your water usage, offering you direct and secure access to your water usage data.

The “Get My Meter Info” portal and smartphone apps allow you to review and analyze your water usage patterns. With these tools, you are now able to view your usage activity and gain greater understanding and control of the amount of water you use. You are also able to establish alerts, including identifying potential leaks and abnormal increases in your water usage.



See https://getmy meter.info/files/Portal_Guide-City_of_Cottonwood_Shores_TX.pdf for more information.

To access your smart meter data and notifications, please visit <https://getmy meter.info> and register for an account today.

Registering your account on the web portal

The portal system is accessed by logging into your Get My Meter Info portal account. Using your web browser, navigate to <https://getmy meter.info> and register your account. During the registration process, you will be required to enter some information found on your utility billing statement, including your account number and the name associated with your account.

To establish an account please enter “City of Cottonwood Shores” as the Utility Name and enter your Utility Account Number To establish an account please enter “City of Cottonwood Shores” as the Utility Name and enter your Utility Account Number exactly as it appears on your invoice. Enter your selected user name, password, First and Last names and your email address. Be sure to check the box to agree with the terms of service and click “Register Account.” You will receive a confirmation email; click the link in the email to activate your account.